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| **Article ID:** | 2031 |
| **Article Name:** | The surface of my ceramic hob is chipped or has cracks. |
| **Topic Location:** | Cooking/Hob/broken & Damaged |
| **Meta-data:** | Chipped off, glass, ceramic, |
| **Related Articles:** |  |
| **Related Questions:** |  |

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**Article Content:**

This problem will need to be solved by a service engineer. The hob has to be opened and this must be done by a technical specialist.

If the cause is deemed to a pan which has dropped or similar this would be chargeable to the customer.

[book\_engineer\_link]